

TERA Backup/DR
Customer Information Checklist

Company Name _____ Site Name _____

Primary Contact: _____ Phone: _____ Email: _____
Address: _____ City: _____ State: _____ ZIP: _____

How many Computers to be backed up? _____
Encryption desired: Yes No
Compression desired: Yes No

Notify on failure? Yes No
Phone: _____
Email: _____

Computer 1 name _____
Operating System: _____
User ID: _____
Password: _____

Computer 4 name: _____
Operating System: _____
User ID: _____
Password: _____

What services to be installed?
Primary Backup Online/DR Both

What services to be installed?
Primary Backup Online/DR Both

Computer 2 name: _____
Operating System: _____
User ID: _____
Password: _____
What services to be installed?
Primary Backup Online/DR Both

Computer 5 name: _____
Operating System: _____
User ID: _____
Password: _____
What services to be installed?
Primary Backup Online/DR Both

Computer 3 name: _____
Operating System: _____
User ID: _____
Password: _____
What services to be installed?
Primary Backup Online/DR Both

Computer 6 name: _____
Operating System: _____
User ID: _____
Password: _____
What services to be installed?
Primary Backup Online/DR Both

Primary Backup Schedule: Su Mo Tu We Th Fr Sa
Start Time: _____

DR Backup Schedule: Su Mo Tu We Th Fr Sa
Start Time: _____

How much space needed for backup?

Computer 1:
How far in the past? (Default: 60 d) _____
How large is the hard disk? _____
How many Partitions? _____
How full is the hard disk? _____
How much data added per day? _____

Computer 4:
How far in the past? (Default: 60 d) _____
How large is the hard disk? _____
How many Partitions? _____
How full is the hard disk? _____
How much data added per day? _____

Computer 2:
How far in the past? (Default: 60 d) _____
How large is the hard disk? _____
How many Partitions? _____
How full is the hard disk? _____
How much data added per day? _____

Computer 5:
How far in the past? (Default: 60 d) _____
How large is the hard disk? _____
How many Partitions? _____
How full is the hard disk? _____
How much data added per day? _____

Computer 3:
How far in the past? (Default: 60 d) _____
How large is the hard disk? _____
How many Partitions? _____
How full is the hard disk? _____
How much data added per day? _____

Computer 6:
How far in the past? (Default: 60 d) _____
How large is the hard disk? _____
How many Partitions? _____
How full is the hard disk? _____
How much data added per day? _____

Broadband Provider: _____

Broadband speed: _____

Broadband Router (brand): _____

User ID _____ Password (if installed): _____

Broadband IP address (if known) _____

Billing: Email USPS
Billing Email address: _____

Bill on: 1st 15th of each month
12 Month Discount? Yes No

<---Click here to submit your form.

Clear all fields in document --->